

(12-2002)

consumer shall discontinue using the temporary service connection twelve months after installation, unless an extension of time has been granted by the Department. In no event shall a consumer use a temporary service connection for more than two years.

- (c) The Department has the authority to make a temporary service connection permanent at the end of the time period authorized by the Department, provided all charges for a permanent service connection, together with all bills for water furnished through such service, including all applicable charges, fees, deposits and interest, have been paid in full.

(Renumbered from Sec. 67.20 and amended 7-31-2000 by O-18828 N.S.)

§67.0219 Regulation of Water System — Installation of Valve for Emergency Shut-Offs

It shall be unlawful for any Person laying service pipe on the property side of the meter to fail to install a Shut Off Valve in the line for the purpose of shutting off the water in case of emergency.

(Renumbered from Sec. 67.21, retitled and amended 7-31-2000 by O-18828 N.S.)

§67.0220 Regulation of Water System — Meter Testing

When the accuracy of a water meter is questioned, the Department has the authority to perform a water meter controversy test upon request of the consumer, and payment of a meter testing fee pursuant to Section 67.0228. The Department is authorized to adjust the consumer's water bill based on the results of the controversy test, according to the procedures set forth in the Department's written regulations approved by the City Manager.

(Renumbered from Sec. 67.22 and amended 7-31-2000 by O-18828 N.S.)

§67.0221 Regulation of Water System — Consumer's Guarantee Deposits

Consumer's guarantee deposits are required from all applicants for water service.

- (a) Exceptions are:

- (1) Applicants for water service for a single family dwelling who have no prior record of delinquency concerning water service accounts.
- (2) Applicants for water service for premises other than single family dwellings, who have at least one other active water service account

(12-2002)

with the City and who have no record of delinquent payments with respect to their water service accounts.

- (b) Deposits as required herein shall be equal to the estimated amount payable by the applicant for two (2) billing periods. In the event that an applicant has no water usage history with the Department, a flat rate deposit will be imposed pursuant to the schedule of guarantee deposits on file in the Rate Book of City Fees and Charges at the Office of the City Clerk.

(Renumbered from Sec. 67.23 and amended 7-31-2000 by O-18828 N.S.)

§67.0222 Regulation of Water System — Estimation of Water Bills

The Department has the authority to estimate water bills pursuant to the Department's written procedures approved by the City Manager.

(Amended 12-9-2002 by O-19129 N.S.)

§67.0223 Regulation of Water System — Payment of Water Bills

- (a) Water Bills are due upon receipt, and are past due sixteen (16) calendar days from the statement date appearing on the water bill. In the event that a consumer fails to pay a water bill before the sixteenth (16th) calendar day following the statement date, the Department is authorized to charge the consumer interest on the amount due for each calendar day that the payment is overdue. The late payment interest charge shall be established yearly by the City Manager, and shall be kept on file at the Office of the City Clerk in the Rate Book of City Fees and Charges.
- (b) In the event that any consumer shall be delinquent in the payment of a water bill, and such delinquency shall continue for a period of forty five (45) calendar days after the statement date of such bill or bills, the Department is authorized to discontinue water service to such delinquent consumer until all delinquent water bills, including all applicable charges, fees, deposits and interest, have been paid.

(Renumbered from Sec. 67.25 and amended 7-31-2000 by O-18828 N.S.)

§67.0224 Regulation of Water System — Authority to Adjust Water Bills

When it is determined that a water bill is inaccurate because of billing errors, concealed water pipe leaks, meter leaks, broken or malfunctioning meters, meter reading errors or inaccurate estimates, the Department is authorized to make water bill adjustments in accordance with the Department's written regulations approved by the

(12-2002)

City Manager.

*(Renumbered from Sec. 67.25.1, retitled and amended 7-31-2000 by O-18828 N.S.)***§67.0225 Regulation of Water System — Admission of Department Employees to Consumer's Premises**

It is unlawful for any Person to refuse to admit a Department employee to the Person's premises at all reasonable times, or at any time in case of an emergency, for the purpose of inspecting, testing, checking, changing, removing or reading water meters.

*(Renumbered from Sec. 67.27 and amended 7-31-2000 by O-18828 N.S.)***§67.0226 Regulation of Water System — Water Used Through Service Connection Without Authorization**

- (a) It is unlawful to use City water through a service connection without authorization from the Department, regardless of knowledge or intent.
- (b) If proper application for water service is not made or if bills for service are not paid immediately, the Department is authorized to discontinue the unauthorized water service, and to refuse to furnish water to the premise until an application for service is approved, and all of the applicant's delinquent bills for previous water service, including all applicable charges, fees, deposits and interest, have been paid.

*(Renumbered from Sec. 67.30, retitled and amended 7-31-2000 by O-18828 N.S.)***§67.0227 Regulation of Water System — Authority to Refuse Water Service or Fire Hydrant Meter to Consumer With Delinquent Bills**

When a request for water service or a fire hydrant meter is made by a consumer who has failed to pay all bills for service previously rendered, including all applicable charges, fees, deposits and interest, the Department is authorized to refuse to furnish water or issue a fire hydrant meter to such Applicant until the outstanding bills are paid. The Department is also authorized to require a guarantee deposit from such Applicant for the payment of future bills, prior to approval of the request for water service.

(Renumbered from Sec. 67.31, retitled and amended 7-31-2000 by O-18828 N.S.)

(12-2002)

§67.0228 Regulation of Water System — Fees

- (a) The Department is authorized to charge the consumer for the Cost of the following services:
- (1) turning off the water supply for nonpayment of water bills, failure to pay a required guarantee deposit, or violation of this Article or Department rules and regulations;
 - (2) restoration of service after the water has been turned off for nonpayment of water bills, failure to pay a required guarantee deposit, or violation of this Article or Department rules and regulations;
 - (3) removal of a meter;
 - (4) reinstallation of a meter after removal for illegal turn on;
 - (5) return of consumer's unpaid check by a bank;
 - (6) performance of a meter controversy test.

This amount plus the consumer's unpaid outstanding bills, including all applicable charges, rates, fees, deposits and interest, must be paid by the consumer before service will be renewed.

- (b) The amount of the charges in subsection (a) shall fully reimburse the Department for the Department's Costs.
(Renumbered from Sec. 67.32, retitled and amended 7-31-2000 by O-18828 N.S.)

§67.0229 Regulation of Water System — Unauthorized Restoration of Water After Shut Off

- (a) It is unlawful to turn on City the water, or cause it to be turned on, at the curb or meter after it has been shut off for failure to pay outstanding bills, or violation of this Article or Department rules or regulations, regardless of intent.
- (b) In the event that water is turned on or caused to be turned on after it has been shut off at the curb or meter for any of the above-stated reasons, the Department is authorized to shut off the water, place a locking device on the Curb Cock, remove the meter and charge a fee to the consumer for those services pursuant to Section 67.0228(a). The Department is authorized to

(12-2002)

refuse to renew service until the consumer has paid all outstanding bills, including all applicable charges, fees, deposits and interest.
(*“Regulation of Water System — Unauthorized Restoration of Water After Shut Off” added 7-31-2000 by O-18828 N.S.*)

§67.0230 Regulation of Water System — Damages Through Leaking Pipes and Fixtures

The Department’s jurisdiction and responsibility ends at the meter, and the Department will in no case be liable for damages occasioned by water running from open or faulty fixtures, or from broken or damaged pipes beyond the Department’s meter.

(*Renumbered from Sec. 67.33 on 7-31-2000 by O-18828 N.S.*)

§67.0231 Regulation of Water System — Miscellaneous Services Not Mentioned Herein

The Department is always willing to render any reasonable service in connection with the supply of water service to consumers upon application at the main office of the Department, providing, however, that reasonable charges may be made for any expense involved in rendering the service.

(*Renumbered from Sec. 67.34 on 7-31-2000 by O-18828 N.S.*)

§67.0232 Regulation of Water System — Water Mains Property of the Department

All water pipes which have been approved by the Department, laid in streets, alleys, or other public thoroughfares within the corporate limits of The City of San Diego shall become the property of the Department.

(*Renumbered from Sec. 67.35 on 7-31-2000 by O-18828 N.S.*)

§67.0233 Regulation of Water System — Street Work

All contractors, persons, corporations, etc., who open, grade, regrade, fill, excavate, or otherwise work a street, shall give at least three days’ written notice to the Department for the removal, raising, lowering, or otherwise displacement of any water mains, pipes, fittings, meters, or other water system property that may interfere with such street work.

Contractors, or other persons performing such work, shall be liable for damage to city water properties.

(*Renumbered from Sec. 67.36 on 7-31-2000 by O-18828 N.S.*)